

ANZ New Zealand Business Outlook

29 May 2025

This is not personal advice. It does not consider your financial situation or goals. Refer to the Important Notice at the end of this document.



Contact

[Sharon Zollner](#) for more details.

The next release of the ANZ Business Outlook is due on 30 June 2025 at 1pm.

If you would like to be a part of our survey, please click [here](#).

Confused by acronyms or jargon? See a glossary [here](#).

Update subscription preferences at www.research.anz.com

Listen to our daily [podcast](#)



Improving under the hood

Key points

- Business confidence fell 12 points to +37 in May, and expected own activity fell 13 points to +35. However, late-month responses were higher than the early-month ones. Meanwhile past own activity (the best GDP indicator) fell from 11 to 5, while past employment fell back into negative territory at -10.
- Pricing and cost indicators eased. One-year-ahead inflation expectations lifted marginally from 2.65% to 2.71%; we'd call that pretty steady.

Figure 1. ANZ Business Confidence, Own Activity and Past Activity



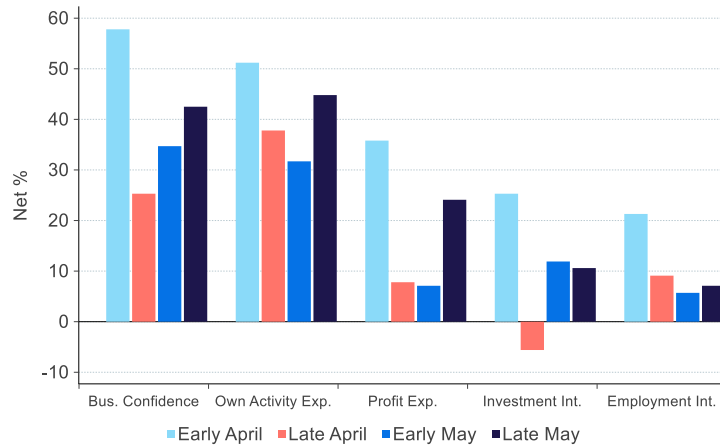
Source: Macrobond, ANZ Research

Table 1. Results versus last month

Net Balance	May	Apr	Comment
Business Confidence	36.6	49.3	Auckland and Canterbury north of 40, Wellington 11.
Own Activity Outlook	34.8	47.7	Fell particularly hard for construction and retail.
Export Intentions	11.8	12.2	Agriculture fell from 38 to 17.
Investment Intentions	11.6	17.2	Note virtually all responses were pre-Budget.
Employment Intentions	6.0	18.1	Retail (-7) and agriculture (-4) in the red.
Residential Construction	36.4	50.0	Still a strong level historically.
Commercial Construction	20.6	35.3	Lowest since September 2024.
Profit Expectations	11.1	28.5	Retail plummeted from +26 to -6.
Ease of Credit	8.6	18.2	Fell most for services, least for agri.
Activity vs. 1 year ago	5.1	11.3	Every sector fell. Retail has been negative for four months.
Employment vs. 1 yr ago	-9.9	1.5	Back in the red for every sector. Retail and construction the most negative.
Cost Expectations 3m out	72.8	77.9	Chunky fall. Only construction lifted.
Wage Expectations 12m out	75.3	81.3	Lowest since August 2024.
Pricing Intentions 3m out	45.4	49.4	Mix of rises and falls, but retail is the highest since March 2024, and the highest of all the sectors.
Inflation Expectations 1y out	2.71%	2.65%	Very slightly higher for most sectors.

Like last month, there were movements within the month that were masked by the headline figures – this time in a positive direction as the global turmoil settled down. There's still plenty of scope for more volatility, but for now, some of the initial hit to confidence, own activity expectations, profitability and investment intentions has dissipated, with these indicators well off their late-April lows. However, employment intentions continue to languish (figure 2).

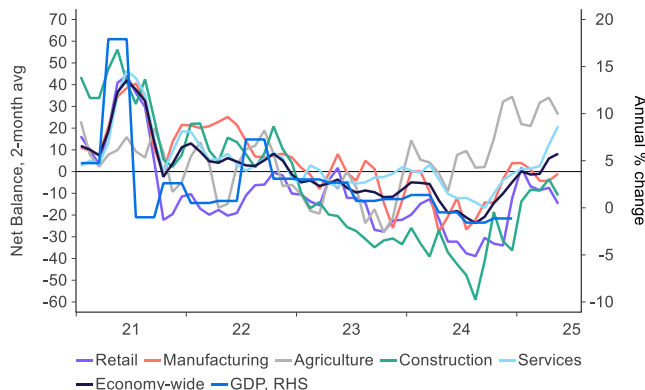
Figure 2. Intra-month developments



Source: ANZ Research

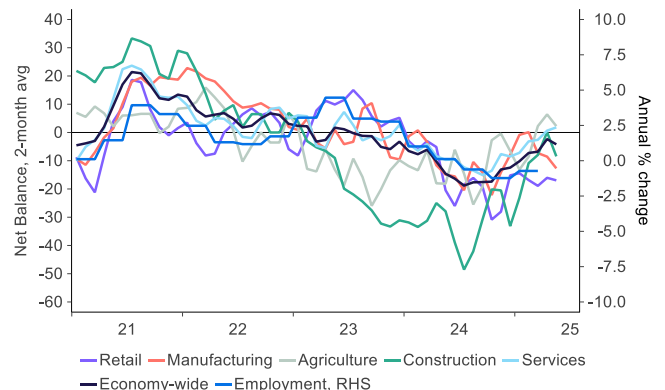
Reported past activity – the best GDP indicator – fell 6 points, with falls across every sector (note figure 3 shows a 2-month average). Past employment has lost momentum (figure 4), with retail the weakest sector.

Figure 3. Past activity (2-month avg) vs GDP



Source: Stats NZ, Macrobond, ANZ Research

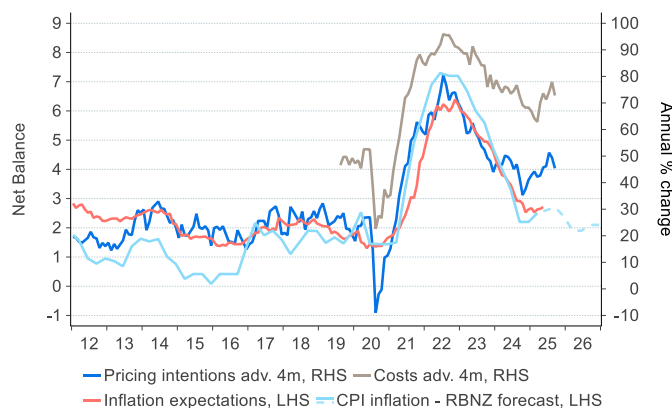
Figure 4. Past employment (2-month avg) vs actual



Source: Stats NZ, Macrobond, ANZ Research

Pricing and cost indicators eased (figure 5). Inflation expectations are of particular interest, given the small lift seen in other surveys. They lifted very slightly in the month, but it's marginal stuff and consistent with the RBNZ's own inflation forecast.

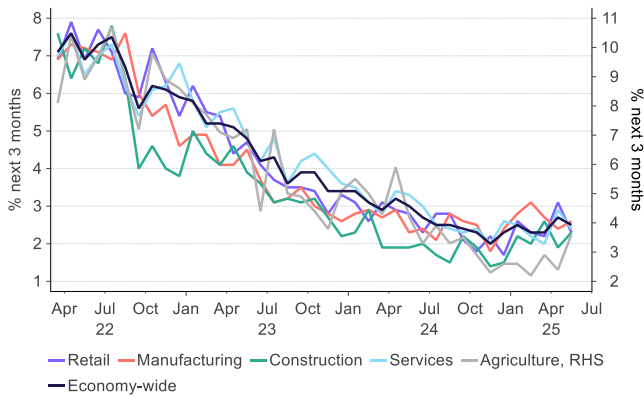
Figure 5. ANZBO inflation indicators



Source: Stats NZ, Macrobond, ANZ Research

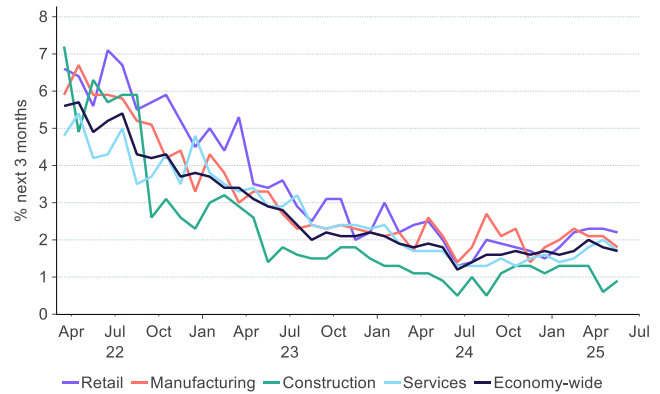
The above charts are the net percent of firms saying costs and prices will be higher. Looking at the detail, firms on average expect costs to rise 2.5% over the next three months (down from 2.7%), while they expect to raise prices by just 1.7% over the same period (previous 1.8%). There are mixed messages out of the retail sector: more firms say they'll raise prices (a net 62% vs 57%), but by slightly less on average (2.2% vs 2.3%).

Figure 6. Cost expectations by sector



Source: ANZ Research

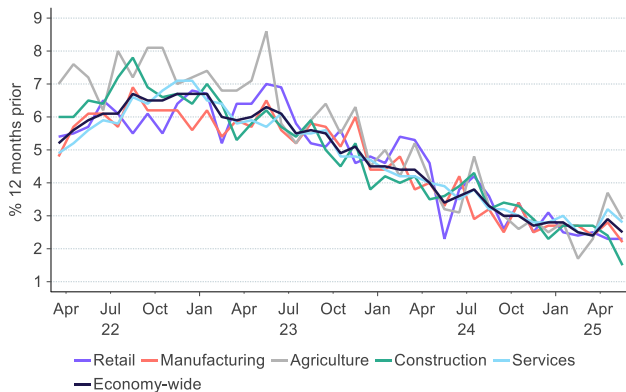
Figure 7. Pricing intentions by sector



Source: ANZ Research

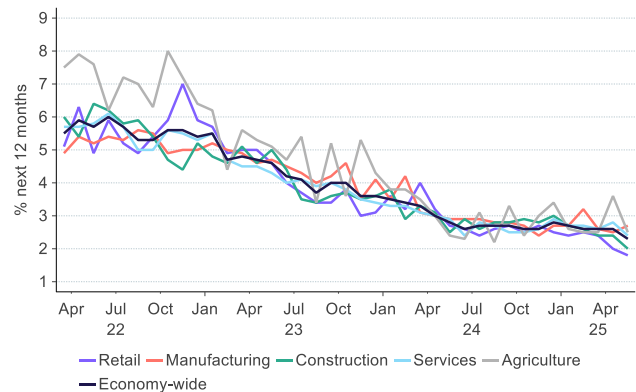
Expected and reported wage increases were also benign (figures 8 and 9). Overall, there are not any obvious grounds in this survey for the RBNZ to be overly concerned about the recent tick higher in some surveys of inflation expectations.

Figure 8. Past (last 12m) own wage growth



Source: ANZ Research

Figure 9. Expected (next 12m) own wage growth



Source: ANZ Research

Our take

The RBNZ yesterday cut the Official Cash Rate another 25bp, noting downside risks to the growth outlook (primarily due to global uncertainty) but also some upside risks to inflation.

The main messages coming out of our Business Outlook survey are that the economy is recovering, but that it's still hard going here and now, and that it's still difficult to pass cost increases through to prices. That's an environment in which the RBNZ can afford to support growth. If we start to get upward surprises on domestic data or inflation then that's a different story, and that's certainly not a scenario we'd rule out. But failing that, we expect the RBNZ will ultimately take the Official Cash Rate to a low of 2.5% to shore up the economic recovery as it faces into global headwinds.

Survey Results May 2025

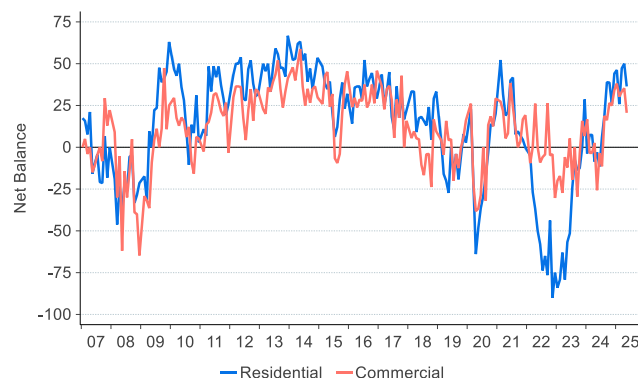
Net Balance	May	Previous (Apr)	Retail	Mfg	Agric	Constrn	Services
Business Confidence	36.6	49.3	43.6	44.4	34.6	24.4	36.8
Own Activity Outlook	34.8	47.7	29.6	38.9	38.5	22.0	38.2
Export Intentions	11.8	12.2	12.8	11.4	17.4	-10.7	16.4
Investment Intentions	11.6	17.2	9.6	5.7	34.6	-7.3	16.0
Cost Expectations	72.8	77.9	74.1	74.1	84.0	74.4	70.2
Residential Construction	36.4	50.0	36.4	...
Commercial Construction	20.6	35.3	20.6	...
Employment Intentions	6.0	18.1	-7.4	11.1	-3.8	7.3	10.4
Profit Expectations	11.1	28.5	-5.6	7.4	11.5	-4.9	20.0
Pricing Intentions	45.4	49.4	61.8	50.0	24.0	42.5	41.8
Ease of Credit Expectations	8.6	18.2	3.7	0.0	15.4	17.1	10.2
Inflation Expectations (%)	2.71	2.65	2.77	2.78	2.70	2.48	2.70
Activity – same month one year ago	5.1	11.3	-16.4	-1.9	19.2	-22.0	19.6
Employment – same month one year ago	-9.9	1.5	-20.4	-18.9	-3.8	-19.5	-1.1
Price Expectations – 3 months from now (%)	1.7	1.8	2.2	1.8	1.6	0.9	1.7
Cost Expectations – 3 months from now (%)	2.5	2.7	2.3	2.6	3.6	2.3	2.4
Wages/Salaries – next 12 months (%)	2.3	2.6	1.8	2.7	2.5	2.0	2.4
Wages/Salaries – same month a year ago (%)	2.5	2.9	2.3	2.2	2.9	1.5	2.8

Charts

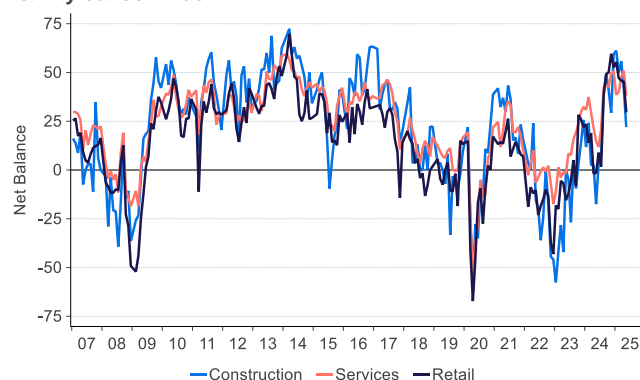
Activity outlook index



Construction intentions



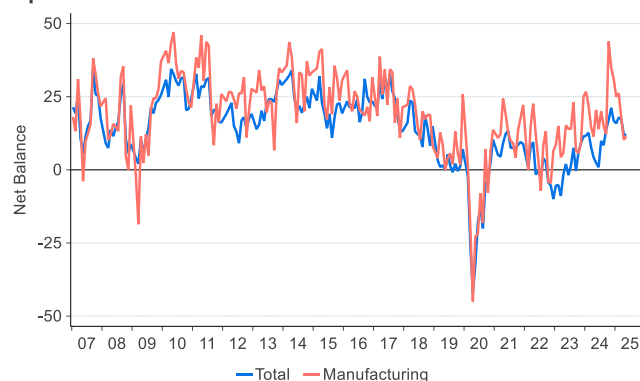
Activity outlook index



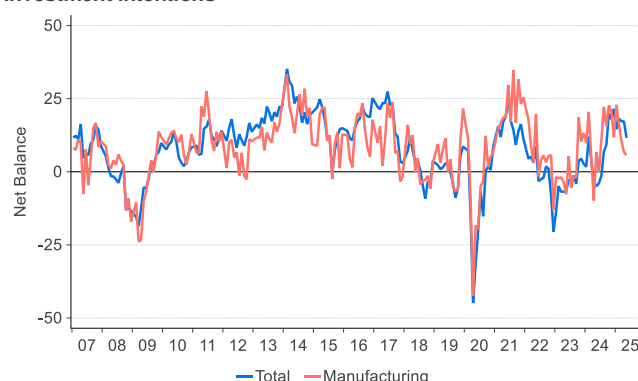
Employment and profit outlook



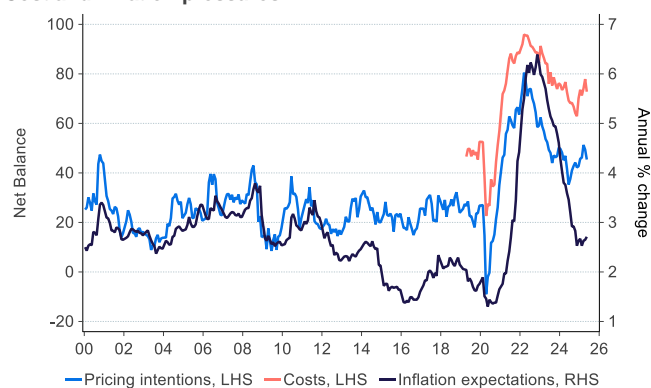
Export sales volumes



Investment intentions



Cost and inflation pressures



Experienced activity and employment vs GDP



Source: Statistics NZ, Macrobond, ANZ Research

Net balance: Percentage expecting improvement minus percentage expecting deterioration.

Meet the team

We welcome your questions and feedback. Click [here](#) for more information about our team.



Sharon Zollner

Chief Economist

Follow Sharon on Twitter
@sharon_zollner

Telephone: +64 9 357 4094

Email: sharon.zollner@anz.com

General enquiries:

research@anz.com

Follow ANZ Research

@ANZ_Research (global)



David Croy

Senior Strategist

Market developments, interest rates,
FX, unconventional monetary policy,
liaison with market participants.

Telephone: +64 4 576 1022

Email: david.croy@anz.com



Miles Workman

Senior Economist

Macroeconomic forecast
co-ordinator, economic developments,
labour market dynamics, inflation,
fiscal and monetary policy.

Telephone: +64 21 661 792

Email: miles.workman@anz.com



Matt Galt

Senior Economist

Macroeconomic forecasting, economic
developments, GDP, housing and
credit dynamics.

Telephone: +64 21 633 469

Email: matthew.galt@anz.com



Kyle Uerata

Economic Statistician

Economic statistics, ANZ proprietary
data (including ANZ Business
Outlook), data capability and
infrastructure.

Telephone: +64 21 633 894

Email: kyle.uerata@anz.com



Natalie Denne

PA / Desktop Publisher

Business management, general
enquiries, mailing lists, publications,
chief economist's diary.

Telephone: +64 21 221 7438

Email: natalie.denne@anz.com

Important Notice

Last updated: 19 November 2024

This document (in the form of text, image, video or audio) is intended for ANZ Group's Institutional, Markets, Private Bank and Premier Banking clients. It should not be forwarded, copied or distributed. The opinions and research contained in it are (a) not personal financial advice; (b) provided for information only; and (c) general in nature and do not take into account your financial situation or goals.

This document may be restricted by law in certain jurisdictions. Recipients must observe all relevant restrictions.

Disclaimer for all jurisdictions: This document is prepared and distributed in your country/region by Australia and New Zealand Banking Group Limited (ABN11 005 357 522) (**ANZ**), a company incorporated in Australia or (if otherwise stated), by its subsidiary or branch (herein collectively referred to as **ANZ Group**). The views expressed in it are those of ANZ Research, an independent research team of Australia and New Zealand Banking Group Limited.

This document is distributed on the basis that it is only for the information of the specified recipient or permitted user of the relevant website (**recipients**).

This document is solely for informational purposes and nothing in it is intended to be an invitation, solicitation or offer by ANZ Group to sell, or buy, receive or provide any product or service, or to participate in a particular trading strategy.

Distribution of this document to you is only as may be permissible by the laws of your jurisdiction, and is not directed to or intended for distribution or use by recipients resident or located in jurisdictions where its use or distribution would be contrary to those laws or regulations, or in jurisdictions where ANZ Group would be subject to additional licensing or registration requirements. Further, any products and services mentioned in this document may not be available in all countries.

ANZ Group in no way provides any personal financial, legal, taxation or investment advice to you in connection with any product or service discussed in this document. Before making any investment decision, recipients should seek independent financial, legal, tax and other relevant advice having regard to their particular circumstances.

Whilst care has been taken in the preparation of this document and the information contained within is believed to be accurate and made on reasonable grounds on the date it was published, ANZ Group does not represent or warrant the accuracy or completeness of the information. Further, ANZ Group does not accept any responsibility to inform you of any matter that subsequently comes to its notice which may affect the accuracy of the information in this document.

This document may contain forward looking statements or opinions including statements regarding our intent, belief or current expectations regarding economic and market conditions, financial instruments and credit markets. Such statements are usually predictive in character, may not be accurate once the future becomes known and should not be relied upon when making investment decisions. Past performance is not a reliable indicator of future performance. ANZ does not accept any responsibility to inform you of any revisions to these forward-looking statements to reflect events or circumstances occurring after the date of this document.

Preparation of this document and the opinions expressed in it may involve material elements of subjective judgement and analysis. Unless specifically stated otherwise: they are current on the date of this document and are subject to change without notice; and, all price information is indicative only. Any opinions expressed in this document are subject to change at any time without notice.

ANZ Group does not guarantee the performance of any product mentioned in this document. All investments entail a risk and may result in both profits and losses. Any products and services described in this document may not be suitable for all investors, and transacting in these products or services may be considered risky.

ANZ Group expressly disclaims any responsibility and shall not be liable for any loss, damage, claim, liability, proceedings, cost or expense (**Liability**) arising directly or indirectly and whether in tort (including negligence), contract, equity or otherwise (including infringement of any third party rights) out of or in connection with this document and your use of it to the extent permissible under relevant law. The contents of this document have not been reviewed by any regulatory body or authority in any jurisdiction.

ANZ Group may have an interest in the subject matter of this document. They may receive fees from customers for dealing in any products or services described in this document, and their staff and introducers of business may share in such fees or remuneration that may be influenced by total sales, at all times received and/or apportioned in accordance with local regulatory requirements. Further, they or their customers may have or have had interests or long or short positions in any products or services described in this document, and may at any time make purchases and/or sales in them as principal or agent, as well as act (or have acted) as a market maker in such products. This document is published in accordance with ANZ Group's policies on conflicts of interest and ANZ Group maintains appropriate information barriers to control the flow of information between businesses within the group.

Your ANZ Group point of contact can assist with any questions about this document including for further information on these disclosures of interest.

Australia. ANZ holds an Australian Financial Services licence no. 234527. For a copy of ANZ's Financial Services Guide please [click here](#) or request from your ANZ point of contact.

Brazil. This document is distributed on a cross border basis and only following request by the recipient. No securities are being offered or sold in Brazil under this document, and no securities have been and will not be registered with the Securities Commission - CVM.

Brunei, Japan, Kuwait, Malaysia, Switzerland, Taiwan. This document is distributed in each of these jurisdictions by ANZ on a cross-border basis.

Cambodia. The information contained in this document is confidential and is provided solely for your use upon your request. This does not constitute or form part of an offer or solicitation of any offer to engage services, nor should it or any part of it form the basis of, or be relied in any connection with, any contract or commitment whatsoever. ANZ does not have a licence to undertake banking operations or securities business or similar business, in Cambodia. By requesting financial services from ANZ, you agree, represent and warrant that you are engaging our services wholly outside of Cambodia and subject to the laws of the contract governing the terms of our engagement.

Canada. This document is general information only, is intended for institutional use only – not retail, and is not meant to be tailored to the needs and circumstances of any recipient. In addition, this document is not intended to be an offer or solicitation to purchase or sell any security or other financial instrument or to employ a specific investment strategy.

Chile. You understand and agree that ANZ is not regulated by Chilean Authorities and that the provision of this document is not subject to any Chilean supervision and is not guaranteed by any regulatory or governmental agency in Chile.

Fiji. For Fiji regulatory purposes, this document and any views and recommendations are not to be deemed as investment advice. Fiji investors must seek licensed professional advice should they wish to make any investment in relation to this document.

Hong Kong. This document is issued or distributed in Hong Kong by the Hong Kong branch of ANZ, which is registered at the Hong Kong Monetary Authority to conduct Type 1 (dealing in securities), Type 4 (advising on securities) and Type 6 (advising on corporate finance) regulated activities. The contents of this document have not been reviewed by any regulatory authority in Hong Kong. If you are in any doubt about any of the contents of this document, you should obtain independent professional advice.

India. If this document is received in India, only you (the specified recipient) may print it provided that before doing so, you specify on it your name and place of printing.

Israel. ANZ is not a holder of a licence granted in Israel pursuant to the Regulation of Investment Advising, Investment Marketing and Portfolio Management Law, 1995 ("Investment Advice Law") and does not hold the insurance coverage required of a licensee pursuant to the Investment Advice Law. This publication has been prepared exclusively for Qualified Clients as such term is defined in the First Schedule to the Investment Advice Law. As a prerequisite to the receipt of a copy of this publication a recipient will be required to provide confirmation and evidence that it is a Qualified Client. Nothing in this publication should be considered Investment Advice or Investment Marketing as defined in the Investment Advice Law. Recipients are encouraged to seek competent investment advice from a locally licensed investment adviser prior to making any investment.

Macau. Click [here](#) to read the disclaimer for all jurisdictions in Mandarin. 澳门. 点击[此处](#)阅读所有司法管辖区的免责声明的中文版。

Myanmar. This document is intended to be general and part of ANZ's customer service and marketing activities when implementing its functions as a licensed bank. This document is not Securities Investment Advice (as that term is defined in the Myanmar Securities Transaction Law 2013).

New Zealand. This document is distributed in New Zealand by ANZ Bank New Zealand Limited. The material is for information purposes only and is not financial advice about any product or service. We recommend you seek advice about your financial situation and goals before acquiring or disposing of (or not acquiring or disposing of) a financial product.

Oman. ANZ neither has a registered business presence nor a representative office in Oman and does not undertake banking business or provide financial services in Oman. Consequently, ANZ is not regulated by either the Central Bank of Oman (CBO) or Oman's Capital Market Authority (CMA). The information contained in this document is for discussion purposes only and neither constitutes an offer of securities in Oman as contemplated by the Commercial Companies Law of Oman (Royal Decree 4/74) or the Capital Market Law of Oman (Royal Decree 80/98), nor does it constitute an offer to sell, or the solicitation of any offer to buy non-Omani securities in Oman as contemplated by Article 139 of the Executive Regulations to the Capital Market Law (issued vide CMA Decision 1/2009). ANZ does not solicit business in Oman and the only circumstances in which ANZ sends information or material describing financial products or financial services to recipients in Oman, is where such information or material has been requested from ANZ and the recipient understands, acknowledges and agrees that this document has not been approved by the CBO, the CMA or any other regulatory body or authority in Oman. ANZ does not market, offer, sell or distribute any financial or investment products or services in Oman and no subscription to any securities, products or financial services may or will be consummated within Oman. Nothing contained in this document is intended to constitute Omani investment, legal, tax, accounting or other professional advice.

People's Republic of China (PRC). This document may be distributed by either ANZ or Australia and New Zealand Bank (China) Company Limited (ANZ China). Recipients must comply with all applicable laws and regulations of PRC, including any prohibitions on speculative transactions and CNY/CNH arbitrage trading. If this document is distributed by ANZ or an Affiliate (other than ANZ China), the following statement and the text below is applicable: No action has been taken by ANZ or any affiliate which would permit a public offering of any products or services of such an entity or distribution or re-distribution of this document in the PRC. So, the products and services of such entities are not being offered or sold within the PRC by means of this document or any other document. This document may not be distributed, re-distributed or published in the PRC, except under circumstances that will result in compliance with any applicable laws and regulations. If and when the material accompanying this document relates to the products and/or services of ANZ China, the following statement and the text below is applicable: This document is distributed by ANZ China in the Mainland of the PRC.

Peru. The information contained in this document has not been, and will not be, registered with or approved by the Peruvian Superintendency of the Securities Market (Superintendencia del Mercado de Valores, **SMV**) or the Lima Stock Exchange (Bolsa de Valores de Lima, **BVL**) or under the Peruvian Securities Market Law (Legislative Decree 6 861), and will not be subject to Peruvian laws applicable to public offerings in Peru. To the extent this information refers to any securities or interests, it should be noted the securities or interests may not be offered or sold in Peru, except if (i) such securities or interests were previously registered with the Peruvian Superintendency of the Securities Market, or (ii) such offering is considered a private offering in Peru under the securities laws and regulation of Peru.

Qatar. This document has not been, and will not be:

- lodged or registered with, or reviewed or approved by, the Qatar Central Bank (QCB), the Qatar Financial Centre (QFC) Authority, QFC Regulatory Authority or any other authority in the State of Qatar (Qatar); or
- authorised or licensed for distribution in Qatar, and the information contained in this document does not, and is not intended to, constitute a public offer or other invitation in respect of securities in Qatar or the QFC.

The financial products or services described in this document have not been, and will not be:

- registered with the QCB, QFC Authority, QFC Regulatory Authority or any other governmental authority in Qatar; or
- authorised or licensed for offering, marketing, issue or sale, directly or indirectly, in Qatar.

Accordingly, the financial products or services described in this document are not being, and will not be, offered, issued or sold in Qatar, and this document is not being, and will not be, distributed in Qatar. The offering, marketing, issue and sale of the financial products or services described in this document and distribution of this document is being made in, and is subject to the laws, regulations and rules of, jurisdictions outside of Qatar and the QFC. Recipients of this document must abide by this restriction and not distribute this document in breach of this restriction. This document is being sent/issued to a limited number of institutional and/or sophisticated investors (i) upon their request and confirmation that they understand the statements above; and (ii) on the condition that it will not be provided to any person other than the original recipient, and is not for general circulation and may not be reproduced or used for any other purpose.

Singapore. To the extent that this document contains any statements of opinion and/or recommendations related to an investment product or class of investment product (as defined in the Financial Advisers Act 2001), this document is distributed in Singapore by ANZ solely for the information of "accredited investors", "expert investors" or (as the case may be) "institutional investors" (each term as defined in the Securities and Futures Act 2001 of Singapore). ANZ is licensed in Singapore under the Banking Act 1970 of Singapore and is exempted from holding a financial adviser's licence under Section 23(1)(a) of the Financial Advisers Act 2001 of Singapore. In respect of any matters arising from, or in connection with, the distribution of this document in Singapore, please speak to your usual ANZ contact in Singapore.

United Arab Emirates (UAE). This document is distributed in the UAE or the Dubai International Financial Centre (DIFC) (as applicable) by ANZ. This document does not, and is not intended to constitute: (a) an offer of securities anywhere in the UAE; (b) the carrying on or engagement in banking, financial and/or investment consultation business in the UAE under the rules and regulations made by the Central Bank of the UAE, the Emirates Securities and Commodities Authority or the UAE Ministry of Economy; (c) an offer of securities within the meaning of the Dubai International Financial Centre Markets Law (**DIFCML**) No. 12 of 2004; and (d) a financial promotion, as defined under the DIFCML No. 1 of 200. ANZ DIFC Branch is regulated by the Dubai Financial Services Authority (**DFSA**). The financial products or services described in this document are only available to persons who qualify as "Professional Clients" or "Market Counterparty" in accordance with the provisions of the DFSA rules.

United Kingdom. This document is distributed in the United Kingdom by Australia and New Zealand Banking Group Limited (ANZ) solely for the information of persons who would come within the Financial Conduct Authority (FCA) definition of “eligible counterparty” or “professional client”. It is not intended for and must not be distributed to any person who would come within the FCA definition of “retail client”. Nothing here excludes or restricts any duty or liability to a customer which ANZ may have under the UK Financial Services and Markets Act 2000 or under the regulatory system as defined in the Rules of the Prudential Regulation Authority (PRA) and the FCA. ANZ considers this document to constitute an Acceptable Minor Non-Monetary Benefits (AMNMB) under the relevant inducement rules of the FCA. ANZ is authorised in the United Kingdom by the PRA and is subject to regulation by the FCA and limited regulation by the PRA. Details about the extent of our regulation by the PRA are available from us on request.

United States. Except where this is a FX-related document, this document is distributed in the United States by ANZ Securities, Inc. (ANZ SI) which is a member of the Financial Regulatory Authority (FINRA) (www.finra.org) and registered with the SEC. ANZSI's address is 277 Park Avenue, 31st Floor, New York, NY 10172, USA (Tel: +1 212 801 9160 Fax: +1 212 801 9163). ANZSI accepts responsibility for its content. Information on any securities referred to in this document may be obtained from ANZSI upon request. This document or material is intended for institutional use only – not retail. If you are an institutional customer wishing to effect transactions in any securities referred to in this document you must contact ANZSI, not its affiliates. ANZSI is authorised as a broker-dealer only for institutional customers, not for US Persons (as “US person” is defined in Regulation S under the US Securities Act of 1933, as amended) who are individuals. If you have registered to use our website or have otherwise received this document and are a US Person who is an individual: to avoid loss, you should cease to use our website by unsubscribing or should notify the sender and you should not act on the contents of this document in any way. Non-U.S. analysts may not be associated persons of ANZSI and therefore may not be subject to FINRA Rule 2242 restrictions on communications with the subject company, public appearances and trading securities held by the analysts. Where this is a FX-related document, it is distributed in the United States by ANZ's New York Branch, which is also located at 277 Park Avenue, 31st Floor, New York, NY 10172, USA (Tel: +1 212 801 916 0 Fax: +1 212 801 9163).

Vietnam. This document is distributed in Vietnam by ANZ or ANZ Bank (Vietnam) Limited, a subsidiary of ANZ.